

# Who's my network operator?

Your electricity network operator manages the wires, cables and substations in your area.



Explore sections within

**Information for customers (customers/):**

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[Building works and gas pipes \(customers/building-works-gas-pipes-need-to-know\)](#)

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[Be winter ready \(customers/be-winter-ready/\)](#)

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[Care and assisted living providers \(customers/care-and-assisted-living-providers\)](#)

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[Compensation for power cuts \(customers/power-cut-compensation\)](#)

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[Getting extra help and support \(customers/extra-help-for-customers\)](#)

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[How to prepare for storms and bad weather \(customers/storms-and-bad-weather\)](#)

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[What are electromagnetic fields? \(customers/electromagnetic-fields\)](#)

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(customers/):**

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[Building works and gas pipes](#)

What are signs of carbon monoxide poisoning? (customers/carbon-monoxide-poisoning)

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What happens during an energy shortage? (customers/what-happens-in-an-energy-shortage)

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Your **electricity network operator** manages the power cables in your area. They're not your energy supplier and they don't bill you. They can help with things like connecting your home to power, moving your meter, registering you for the [Priority Services Register \(customers/extra-help-for-customers\)](#) or assisting you if there's a power cut.

If you have a problem with your direct debit or your energy bill, you'll need to speak to your energy supplier. Their details can be found on your bill.

## Enter your postcode

Type a postcode to begin

Customers in the Republic of Ireland should contact [ESB Networks \(https://www.esbnetworks.ie/tns/contact-us\)](https://www.esbnetworks.ie/tns/contact-us) for electricity and [Gas Networks Ireland \(https://www.gasnetworks.ie/home/\)](https://www.gasnetworks.ie/home/) for gas.

## Your electricity network operator is...



(<https://www.ssen.co.uk/>)

Your electricity distribution network operator is **Scottish and Southern Electricity Networks (SEPD area - southern England)**.

Power cut? Call 105 for free if you're in England, Scotland or

## Your gas network operator is...



(<https://www.sgn.co.uk>)

Your gas distribution network operator is **SGN**.

Smell gas or have a gas emergency? Please call:

0800 111 999 (tel:0800 111 999)

Otherwise please call general enquiries:

South/South East of England:  
0800 912 1700 (tel:0800 912 1700)

Scotland:

Wales.

0800 912 1700 (tel:0800 912 1700)

### Alternatively, you can call:

0800 072 7282 (tel:0800 072 7282)

X SGNgas (<https://twitter.com/SGNgas>)

Your postcode has been matched to a gas distribution network using data we have sourced from Xoserve. Please contact Xoserve if this information is inaccurate. This information is provided in good faith and should not be used or relied upon for decision making or commercial purposes.

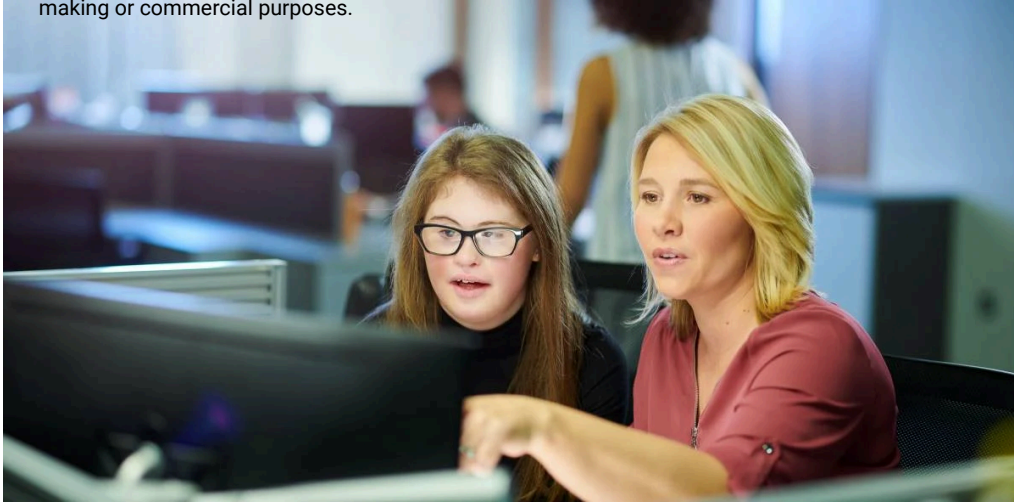


@ssencommunity  
(<https://twitter.com/ssencommunity>)



ssencommunity  
(<https://facebook.com/ssencommunity>)

Electricity network operator information is provided in good faith by ENA and should not be used or relied upon for decision making or commercial purposes.



## What's an energy network operator?

The energy networks are like a system of roads that transport electricity and gas from where it's made to homes and businesses. Transmission lines and pipes carry electricity and gas over long distances, and distribution lines bring it to individual places. **Network operators look after these wires and pipes.** If there's a problem, like a power cut, they work to fix it. Their job is crucial for keeping our lights on and making sure we have a reliable supply of electricity and gas.

## Can't find your network operator?

Try these options instead...

## Search using a map of energy network operators

Select the network type and then your region. Select the logo to visit the operator's website.

Electricity  
distribution

Electricity  
transmission

Gas  
distribution

Gas  
transmission

Tap your region and then the logo to visit their website.





# Independent Distribution Network Operators

Some homes and businesses are connected to **independent** distribution networks. An Independent Distribution Network Operator (IDNO) takes care of a smaller part of the electricity network. Imagine the whole electricity network as a big web connecting power stations and wind farms to homes. Regular network operators manage most of it, but an IDNO focuses on specific areas, ensuring that electricity flows smoothly in those particular places. So, while the main network operators handle the overall "web", IDNOs specialise in making sure certain neighbourhoods or communities get the power they need without any hiccups. You can find a list of those operators below.

\*GTC is part of the BUUK Infrastructure Group and operates and maintains assets for its two IDNO licenses The Electricity Network Company Limited and Independent Power Networks Limited.

- |   |   |   |  |
|---|---|---|--|
| Eclipse Power Networks<br>( <a href="https://eclipsepower.co.uk/">https://eclipsepower.co.uk/</a> )   | Energy Assets<br>( <a href="https://www.energyassets.co.uk/">https://www.energyassets.co.uk/</a> )    | ESB Utilities Group<br>( <a href="https://www.esbutilities.com/">https://www.esbutilities.com/</a> )              | Forbury Assets Ltd (FAL) (SSE Enterprise)<br>( <a href="https://www.sseenterprise.co.uk/products/forbury-assets-limited/">https://www.sseenterprise.co.uk/products/forbury-assets-limited/</a> ) |
| Fulcrum<br>( <a href="https://www.fulcrum.co.uk/">https://www.fulcrum.co.uk/</a> )                    | GTC*<br>( <a href="https://www.gtc-uk.co.uk/">https://www.gtc-uk.co.uk/</a> )                         | Harlaxton Energy Network<br>( <a href="http://www.harlaxtonenergy.co.uk/">http://www.harlaxtonenergy.co.uk/</a> ) | Indigo Power<br>( <a href="http://indigopower.co.uk/">http://indigopower.co.uk/</a> )  |
| Last Mile Asset Management<br>( <a href="https://lastmile-uk.com/">https://lastmile-uk.com/</a> )     | Leep Utilities<br>( <a href="https://www.leeputilities.co.uk/">https://www.leeputilities.co.uk/</a> ) | mua Group<br>( <a href="https://www.muagroup.co.uk/">https://www.muagroup.co.uk/</a> )                            | UK Power Distribution<br>( <a href="https://www.ukpowerdistribution.co.uk/">https://www.ukpowerdistribution.co.uk/</a> )   |
| Utility Assets<br>( <a href="https://www.utilityassets.co.uk/">https://www.utilityassets.co.uk/</a> ) | Vattenfall<br>( <a href="https://www.vattenfall.co.uk/">https://www.vattenfall.co.uk/</a> )           |   |  |



